



NEWS RELEASE

FOR IMMEDIATE RELEASE

## **NYSEG and RG&E are Conducting Safety Inspections of Natural Gas Meters**

*NYSEG and RG&E Appreciate Customers' Cooperation During Inspection Process*

**ROCHESTER, NY — February 13, 2019** — NYSEG and RG&E, subsidiaries of AVANGRID, Inc. (NYSE: AGR), will be in your neighborhood over the next several months conducting a safety inspection of your natural gas meter and service to ensure the safe delivery of natural gas to your home or business. The inspections are mandatory. NYSEG and RG&E are required by the New York State Public Service Commission (PSC) to perform routine leak and corrosion inspections. The inspections will assess the condition of the service line pipe and can quickly be completed. We are currently working in our Auburn, Geneva, Elmira, Binghamton, Ithaca, and throughout the RG&E Divisions.

A combination of NYSEG and RG&E employees and qualified contractors will be performing the inspections. We are currently using the firms DDS and Heath Consultants, and they are legitimate contractors conducting this work on behalf of the companies. They will introduce themselves and show green or orange company identification badges before entering your home. You can expect to see inspectors in your neighborhood between Mondays and Saturdays during business hours until dark.

Our inspectors will use a combustible gas indicator device to detect gas leakage and a visual inspection will be done for corrosion on all exposed piping connected to the natural gas meter inside your home and business. We will also obtain a meter reading while we are completing the work. The inspection takes approximately 20 minutes to complete.

If you are not available and we are unable to access the meter and/or service line at the time of the inspection, we will leave behind an informational card and attempt to make a second visit at a later time. Please be reminded that these safety inspections are mandatory to ensure your safety. If we are unable to access your meter by May 1, 2019, we may have to turn off your gas supply until your service line pipe is deemed safe, and a fee

of \$100 may be imposed.

We appreciate our customers' cooperation as we administer this program. For additional information, please refer to the PSC website: <http://www.dps.ny.gov> by searching Case Number 15-G-0244.

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**About AVANGRID:** AVANGRID, Inc. (NYSE: AGR) is a leading, sustainable energy company with \$32 billion in assets and operations in 24 U.S. states. AVANGRID has two primary lines of business: Avangrid Networks and Avangrid Renewables. Avangrid Networks owns eight electric and natural gas utilities, serving 3.2 million customers in New York and New England. Avangrid Renewables owns and operates 7.1 gigawatts of electricity capacity, primarily through wind power, with a presence in 22 states across the United States. AVANGRID employs approximately 6,500 people. AVANGRID supports the U.N.'s Sustainable Development Goals and was awarded Compliance Leader Verification by Ethisphere, a prestigious third party verification of its ethics and compliance program. For more information, visit [www.avangrid.com](http://www.avangrid.com).



**About NYSEG:** New York State Electric & Gas Corporation (NYSEG) is a subsidiary of AVANGRID, Inc. Established in 1852, NYSEG operates approximately 35,000 miles of electric distribution lines and 4,500 miles of electric transmission lines across more than 40% of upstate New York. It also operates more than 8,150 miles of natural gas distribution pipelines and 20 miles of gas transmission pipelines. It serves approximately 894,000 electricity customers and 266,000 natural gas customers. For more information, visit [www.nyseg.com](http://www.nyseg.com).

**About RG&E:** Rochester Gas and Electric Corporation (RG&E) is a subsidiary of AVANGRID, Inc. Established in 1848, RG&E operates approximately 8,800 miles of electric distribution lines and 1,100 miles of electric transmission lines. It also operates approximately 10,600 miles of natural gas distribution pipelines and 105 miles of gas transmission pipelines. It serves approximately 378,500 electricity customers and 313,000 natural gas customers in a nine-county region in New York surrounding the City of Rochester. For more information, visit [www.rge.com](http://www.rge.com).

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